



## November 2018 Newsletter

### IFMA Chesapeake Chapter Board of Directors Cordially Invites You to Kick Off the Holidays!

Thursday, December 6, 2018  
5:00 PM - 8:00 PM  
Blue Hill Tavern  
938 S. Conkling St.  
Baltimore, MD 21224

### Spouses and Guests Welcome

All Attendees \$50

#### Sponsor

IFMA Chesapeake Chapter

Complimentary Valet Parking is available beginning at 5:00 PM

**There will be several drawings for Baskets of Cheer!  
Each attendee will receive a \$25 gift card from Blue Hill Tavern!**

#### ~ Community Outreach ~

We will be collecting new, unwrapped toys for children of all ages that will be donated to *Happy Helpers for the Homeless* for distribution. So put on your Santa hat and help us create magic for area homeless children.

[www.happyhelpersforthehomeless.com](http://www.happyhelpersforthehomeless.com)

### Thank You to All of Our Annual Sponsors

#### Platinum

Unlimited Restoration, Inc.

**Gold-** CMS, CORT, dancker, EBL Engineers, Fireline, Gable, Limbach, Master Security, MilliCare, Mona Electric Group, NextEra Energy Services, Turner Construction Company, Veolia

**Silver** - Carpet Fair Flooring, Cushman & Wakefield, Johnson Controls, Multicorp

**Bronze** - Alban CAT,

Click [Here](#) to Register

Any questions, please contact Sandy DeLaney at [sandy@cqiassociates.com](mailto:sandy@cqiassociates.com)

## Congratulations

Chapter member John Pribula recently earned his FMP designation. John is the Facility (PE)/Network Manager at UPS in Baltimore. We congratulate John on his accomplishment and wish him continued success in his career!

### IFMA Training

#### IFMA Credentials



Facility Management Professional



Sustainability Facility Professional®



Certified Facility Manager®

### **SAVE \$100 ON CREDENTIALING TRAINING - LIMITED OFFER**

Through December 31, 2018, save \$100 off training to earn the FMP, CFM and SFP designations. Contact Rene' Carter at [rcarter@urinow.com](mailto:rcarter@urinow.com) or c: 443-610-2200 for the code.

### **Top 6 Must-Know Facilities Management Trends in 2018**

[Keep up with the trends and start attracting new tenants to your facilities today.](#)

Over the past decade, the big players within the innovation economy, the tech community and scrappy startup ventures have almost completely redefined where, how and what it feels like to be at the office. Because of this, the field of facilities management has evolved rapidly in recent years. As working from home becomes increasingly mainstream and automation unlocks new possibilities in data collection, here are the top 6 facilities management trends in 2018 so far.

#### **1. A holistic focus on health and wellness.**

Even with the last five years, the purview and extent of 'health and wellness' initiatives have changed immensely. This is best encapsulated in initiatives such as the International WELL Building Institute's (IWBI) WELL Certification program for buildings.

Spanning everything from air quality to mental health, the [WELL framework](#) is a set of guidelines that facilities can use to help improve the overall human experience within their spaces. Other features include lighting guidelines that "minimize disruption to the body's circadian system" and developing a system that enables the facility to make adjustments based on the latest research in the health and wellness field. Aside from new accreditations, healthy food and [beverage options](#), as well as fitness areas, continue to be of increasing importance when it comes to catering to tenants demand. Many buildings have begun incentivizing healthy living outside of the office by instituting bike-sharing programs or hosting special events for those who bike to work.

## [2. More than just space management: it's all about the \*employee \(or tenant\) experience\*](#)

It's no secret that the focal point of facilities management has shifted away from the physical space: nowadays, crafting a well-rounded *employee or tenant experience* is of the utmost importance. At the most basic level, a positive experience is one that is both easy and convenient. One easy example is helping visitors navigate your building by installing electronic directories and other digital signs or kiosks they can use to get directions. Similarly, you can offer conveniently placed touch screen tablets or simple mobile apps to your occupants so they can easily reserve a conference room or common space.

Another trending topic within the employee experience world is the creation of quiet spaces and wellness rooms within the workplace. There are now several companies out there, such as [Nook](#), that specialize in creating sound-proof, nook-like spaces (either fixed or mobile) that are perfect for one-on-one meetings or phone calls. Similarly, wellness rooms, whether meant for general relaxation/meditation or new moms who are breastfeeding, are quickly becoming a staple. While the specific purpose or layout of these rooms may vary, generally speaking they are meant to provide temporary respite from typical workplace stressors. Ultimately, more and more facilities are investing time and resources into making their buildings as "user-friendly as possible," whether by including more accessible common spaces or creating smaller, niche spaces. Click [here](#) for the rest of the article.

## [FM Resource Directory](#)



IFMA Chesapeake can help you find top notch, reliable vendors for services needed at your facility, such as pest control, emergency services, and furniture! Click here to access our on-line Resource Directory. [IFMA - Chesapeake Business Directory](#)

**Please consider our associate members when you need a top notch service provider at your facility. Count on our annual chapter sponsors to provide you the best service and pricing!**

## Discover Chesapeake Chapter's LinkedIn Group



LinkedIn is a great tool to connect with those in the FM industry; stay informed on current events and industry news; and share your knowledge.

Visit [www.linkedin.com](http://www.linkedin.com) to create an account, then search for the group [Chesapeake IFMA Chapter](#) and follow the prompt to request to join.

*Note: This group is only open to Chesapeake Chapter Members.*

## Job Openings

Looking for a great candidate to fill an open position at your facility? Send your job postings to René Carter - [rcarter@urinow.com](mailto:rcarter@urinow.com) and we will post them here, and on the website.

## Upcoming Events

### **Educate | Engage | Encourage**

Keep abreast of the latest news in the FM world and our upcoming events!

Click [Here](#)  
to view calendar of events and register.